The Pavilion, Church Street, Old Catton, NR6 7DS
Clerk of the Council: Ms Sarah Vincent
www.oldcattonparishcouncil.co.uk
Tel: 01603 423880

E:mail: clerk@oldcattonparishcouncil.co.uk

Administration Officer

Salary Range SCP10-13 (£16,863 - £17,391 pro rata for part-time)

Old Catton Parish Council wishes to appoint a self-motivated, innovative and experienced Administration Officer to start no later than 12th November 2018 to assist the Clerk of the Council in their legal duties.

Full time position (37 hours a week) however part-time candidates (from 25 hours a week) will also be considered. Hours to be worked are Monday to Friday at the Pavilion, Recreation Ground, Church Street, Old Catton, NR6 7DS.

The successful applicant will be qualified to at least GCSE A*-C level or equivalent and must possess good customer service, IT and social media skills as well as personal qualities of tact and diplomacy.

Local Government experience not necessary as training will be given.

Applications must be received by 4pm on Friday 19th September 2018; interviews will be held week commencing 24th September 2018.

Further details are available from Ms Sarah Vincent at The Pavilion, Church Street, Old Catton, Norwich, NR6 7DS, telephone 01603 423880, email clerk@oldcattonparishcouncil.co.uk

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JOB DESCRIPTION

Administration Officer

JOB PURPOSE

The Administration Officer to the Council will support the Clerk to the Council who is the Proper Officer and Responsible Finance Officer of the Council and as such is under a statutory duty to carry out all the functions of a local authority's Proper Officer and in particular to serve or issue all the notices required by law of the Proper Officer of the Council. This role will also include some work for Catton Park Trust Ltd.

DUTIES WILL INCLUDE:

- Dealing with enquiries from the public by phone, email, letter and face to face.
- · Administration and accurate record keeping.
- Updating the Council website, Facebook and Twitter pages with information regarding community events and activities and all aspects of the community and Council.
- Assist the Clerk in preparation of agendas, detailed reports and associated documents in preparation for meetings.
- Assist the Clerk in coordination of responses arising from meetings and forwarding to relevant recipients/bodies.
- In the absence of the Clerk attendance at Council and Committee meetings, production of minutes.
- Assist the clerk with work relating to the cemetery, churchyard, war memorial and parish council owned land.
- Project based duties.
- Maintain office filing systems.
- Administration work for Catton Park.
- To undertake such other duties commensurate with the level of the post and job purpose as required by the Council from time to time.

SALARY:

SCP L10 to L13 (£16,863 - £17,391) commensurate with skills and experience

Person Specification for Administration Officer

This is a key role in the Old Catton Parish Council Office, supporting the Parish Clerk, responding to local residents and carrying out a comprehensive range of administrative processes.

Skill	Essential	Desirable	Useful
Qualifications, education and			
training			
A good standard of education			
5 GCSE A*-C including	Χ		
Maths and English			
Experience, skills and knowledge			
Good working knowledge of			
Microsoft Word, PowerPoint,	Χ		
Microsoft Excel and Outlook			
Experience in dealing with the public	Х		
directly			
Ability to deal with sometimes			
difficult customers, in a calm and			
professional manner			
Confident in handling cash and	Χ		
cheques and an understanding of			
complying with financial regulations			
Experience of updating websites		X	
Experience of working in or			X
knowledge of local government			
Personal Attributes			
Clear written and spoken	Χ		
communication skills, good on			
telephone and face to face with			
customers			
Ability to use initiative and prioritise		X	
workload and use time effectively			
Capable of working to a high degree	Χ		
of accuracy, with attention to detail			
and the ability to identify errors and			
take corrective action			

Post Applied for:			Post Number:	
	Job App	olication Fo	rm	
Closing Date:		Interview Date:		
	or type. C.V.s are no	s before completing this apply the second on their own. A		
THE INFORMATION	ON YOU SUPPLY ON	I THIS FORM WILL BE	TREATED IN CON	IFIDENCE.
Section 1	Personal deta	ails		
Last Name:		First Name:		
Address:				
Postcode:		7		
Home Telephone №:		່ National Insurance Nº:	Letters Numbers	Letter
Daytime Telephone №:				
Mobile Telephone №:				
E-mail address:				
Can we contact you at w	vork? Yes	No		
Are you free to remain a the UK with no current i		446 I I	No	
Job Share Details Are you applying on a job	share basis?	Yes N	No	
Driving Licence – if releaded Do you hold a full, clean of			No 🗌	

If you are successful you will be required to provide relevant evidence of the above details prior to your appointment.

Section 2 Present Employment Present Employment (If now unemployed give details of last employer) Name of Employer: Address:

Address:				
Postcode:				
Post Title:				
Date of Appoi	ntment:		Salary:	
Department /	Section:			
Brief descript	ion of duti	es:		
Continue	on a separa	ate sheet if necessary		
			Last day of service	
Period of Noti	ce:		(if no longer employed):	
Reason for lea (if no longer en				
	. ,			

Section 3 Previous Employment

Previous Employment (most recent employer first). Please cover the last 10 years and state nature of business - if not public sector

Name of Employer:	
Address:	
_	Postcode
Position Held:	
Summary of duties	
Reason for leaving	
Name of Employer:	
Address:	
	Postcode
Position Held:	
Summary of duties	
Reason for leaving	
Name of Employer:	
Address:	
	Postcode
Position Held:	
Summary of duties	
,	
Reason for leaving	
Continue on a conor	ata shaat if nacassary

Section 4 Education

Qualifications obtained from Schools, Colleges and Universities. Please list highest qualification first:

College or University	Course	Qualifications and grades obtained
School	Subjects	Qualifications and grades obtained
Continue on a senarate sh	and if nagazanı	

Continue on a separate sheet if necessary

Professional, Technical or Management Qualifications

Please give details:

Professional / Technical / Management Qualifications	Course Details
Momborship of any Professional /	Technical Associations - Please state level of Membership:
membership of any Professional?	recimical Associations - Flease state level of Membership.

Continue on a separate sheet if necessary

Section 5 Training and Development

Please give details of any training and development courses or non-qualifications courses which support your application. Include any on the job training as well as formal courses.

Title of Training Program or Course	Duration of Course

Continue on a separate sheet if necessary

Abilities, skills, knowledge and experience. Please use this section to explain in detail how you meet the requirements of the Employee Profile. If you are or have been involved in voluntary/unpaid activities, please also include this information. Attach and label any additional sheets used. Continue on a separate sheet if necessary

Personal Statement

Section 6

Section 7 Rehabilitation of Offenders Act (1974)
Do you have any convictions that are unspent under the rehabilitation of offender's act 1974? If yes, please give details / dates of offence(s) and sentence:
Section 8 Protecting Children and Vulnerable Adults
The following information may be required if the post you are applying for has a requirement for a DBS/CRB police check.
Enhanced Checks Only Are you aware of any police enquires undertaken following allegations made against you, which may have a bearing on your suitability for this post? Yes No
Section 9 Disability Discrimination Act
This Act protects people with disabilities from unlawful discrimination. We actively encourage applications from people with disabilities. The Disability Discrimination Act defines a disabled person as someone who has a physical or mental impairment which has a substantial and adverse long term effect on his or her ability to carry out normal day to day activities.
We will try to provide access, equipment or other practical support to ensure that people with disabilities can compete on equal terms with non-disabled people.
Do we need to make any specific arrangements in order for you to attend the interview?
If yes, please give details:

Section 10 References

Norwich NR6 7DS

Please give the names and addresses of your two most recent employers (if applicable). If you are unable to do this, please clearly outline who your references are.

	Reference 1		Reference 2
Name:		Name:	
Position:		Position:	
Work Relationship:		Work Relationship:	
Organisation:		Organisation:	
Address:		Address:	
	Postcode		Postcode
Telephone №:		Telephone №:	
E-mail:		E-mail:	
Are you willing for referee to be apprior to the interv	proached Yes No	Are you willing for referee to be appropriate to the intervie	pached Yes No
Section 1	1 Declaration		
Signed:		Date:	

(NB. Candidates selected for interview will normally be notified within three weeks of the closing date. Unfortunately applicants who do not hear from Old Catton Parish Council must conclude that their application has been unsuccessful on this occasion. Thank you for your interest in this post.

Old Catton Parish Council undertakes that it will treat any personal information (that is data from which you can be identified, such as your name, address, e-mail address etc) that you provide to us, or that we obtain from you, in accordance with the requirements of the Data Protection Act 1998.

If you are returning this form by email, you will be asked to sign your application at the interview.

RETURNING THIS FORM By Hand or Post: Old Catton Parish Council The Pavilion Recreation Ground Church Street Old Catton Old Catton

Section 12 Recruitment Monitoring Form

This sheet will be separated from your application form upon receipt and does not form part of the selection process. It will be retained by Old Catton Parish Council purely for monitoring purposes.

Appl	ication for the post of:					
	elp us ensure that our Equa e COMPLETE THIS SECT				and fairly implemented (and for no other	reason)
Wha	t is your Ethnic Group?	•				
Choc	se ONE section from A to I	E, and then tick	the app	ropria	e box to indicate your cultural backgrou	nd.
A.	White			D.	Black or Black British	
	White UK				Black Caribbean	
	Irish				Black African	
	White non-UK				Any other Black background (please give details):	
	Any other White backgro (please give details):	und			(preside give determo).	
В.	Mixed			E.	Chinese or other ethnic group	
	White & Black Caribbear	1			Chinese	
	White & Black African				Vietnamese	
	White & Asian				Any other ethnic background (please give details):	
	Any other Mixed backgro (please give details):	ound				
C.	Asian or Asian British			F.	I do not wish to provide this information	
	Indian					
	Pakistani					
	Bangladeshi					
	Any other Asian backgro (please give details):	und				

Section 12 Recruitment Monitoring Form continued

Gender
Male Female
Disability
Disability is defined as "physical or mental impairment, which has a substantial and long term adverse effect on a person's ability to carry out normal day to day activities".
Do you consider yourself disabled? Yes No
f yes, please give details:
Present Status
Internal Applicant External Applicant
Age Group
16-25
46-55
Over 70
Media
Please state where you saw this post advertised